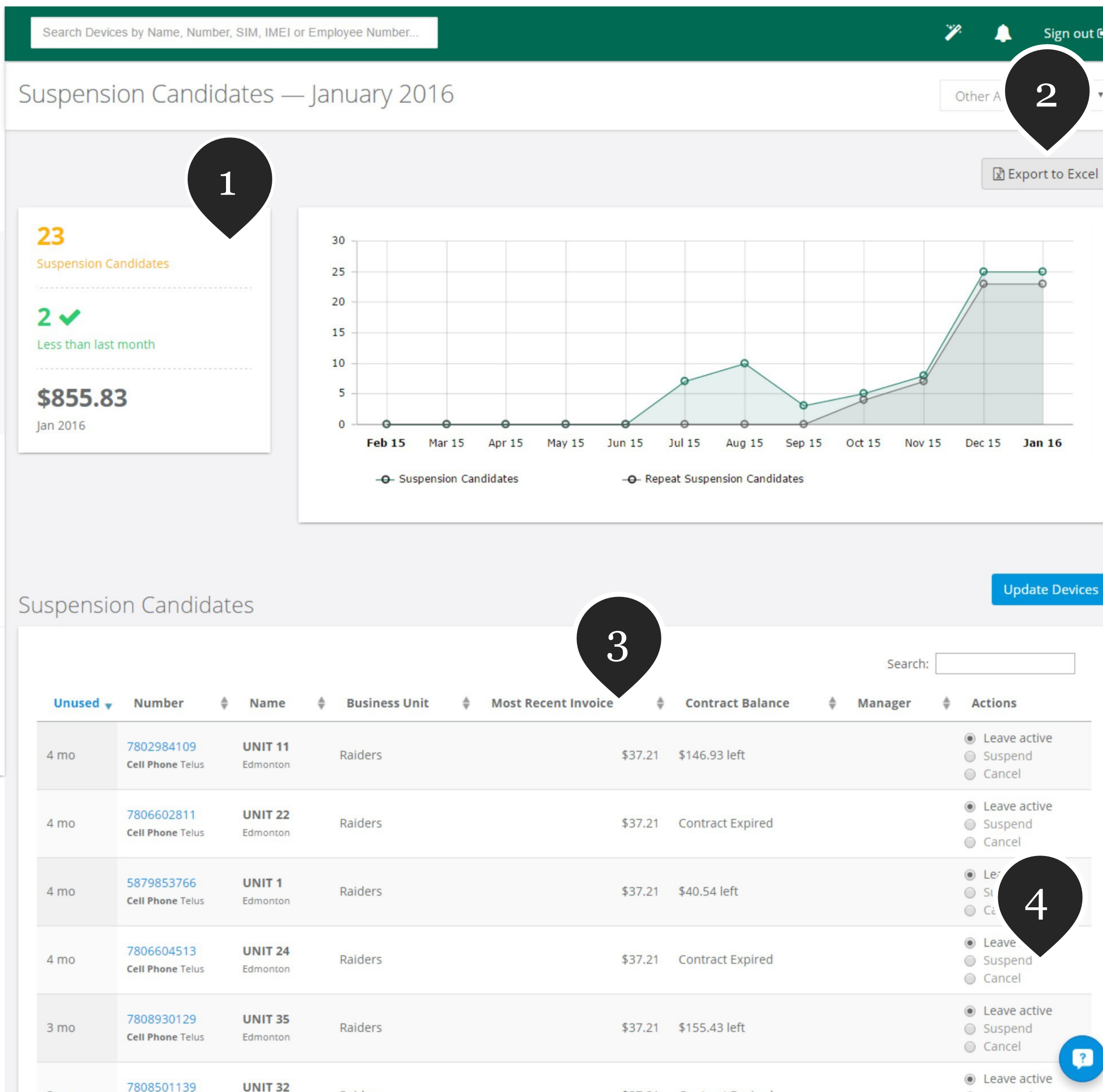


## Dashboard

1. Universal Search, search by name, mobile number, IMEI, SIM Card and Employee Number
2. Invoice and Reporting Workflow
3. Quickly view the number of active numbers, suspended devices, no usage lines and cancellation candidates as well as your 12 months overview costs
4. Easily monitor trends and outstanding items from the dashboard
5. Quickly view all your mobility costs by account number, view trends and drill down on costs



## Zero Usage Lines

1. States related
2. Export the data into excel
3. View the most recent invoice cost of the device and the contract balance
4. Easily Suspend/Cancel service



## Device Details

1. The Pulse Portal gives you complete information about any line you manage in one concise view, from all carrier details to business unit details
2. From within the device you are able to add roaming packages, completed SIM Card changes, reset voicemail passwords, enable call forwarding and more for a majority of all North American Carriers right from the Pulse Portal
3. View invoice details, usage details as well as all activity completed within the system is tracked under activity. Easily send a copy of a users invoice directly from the system.



Search Devices by Name, Number, SIM, IMEI or Employee Number...

Employee Devices

+ Add Device Mass Edit

Click on numbers to filter devices:

Active 18 Suspended 2 Cancelled 0 With Billing 20 Apr 2016 Cost \$1,613 Average Cost \$80.66

Aircard Android Blackberry Cell Phone HUB iPhone Modem Tablet

Filter by any costs, usages and averages in any billing period:

Billing Filters: April 2016 Costs & Averages Airtime Data & Text Roaming

1 to 20 of 20 devices 2 rows selected

Select All Edit Selected Select Columns (13) Export to Excel Print

Name & Number	Status	Device	Location	Contract Expiry	Data Usage (avg)	Account	Total
Calgary 403-826-0531	Active	HUB Huawei B890 HUB	Calgary	Expired	23500 MB	19126242	
Cameron 780-619-0614	Active	iPhone 5	Edmonton	Expired	5628 MB	19126242	
Christina 780-292-5015	Active	iPhone 5S	Edmonton	Expired	7540 MB	19126242	
Dimos 780-554-7217	Active	iPhone 5S	Edmonton	Expired	5633 MB	19126242	
Everardo 780-619-0614	Active	iPhone 5S	Edmonton	Expired	5633 MB	19126242	
Fabian 780-996-8440	Active	iPhone 5S	Edmonton	Expired	5633 MB	19126242	
GS	Active	iPhone 5S	Edmonton	Expired	5633 MB	19126242	

Select Columns: All None Default

User Details select all: Name & Number, Device, Location, Manager, Employee Number, Email

Device Details select all: Status, Business Unit, IMEI, SIM

Carrier Details select all: Carrier, Account, Rate Plan, Features, Contract Expiry, Contract Balance

Costs & Averages select all: Total Spend, Cost (avg), Highest Month, Total Credits, Features Cost (avg), Total GST, Total PST

Airtime select all: Airtime Cost (avg), Airtime Usage (avg), Total Airtime Usage, Daytime Usage (avg), Evenings & Weekends Usage (avg), Mobile to Mobile Usage (avg), Long Distance Cost (avg), Long Distance Usage (avg), Total Long Distance Usage

Messaging select all: SMS Cost (avg), SMS Usage (avg), Total SMS Usage, MMS Cost (avg), MMS Usage (avg)

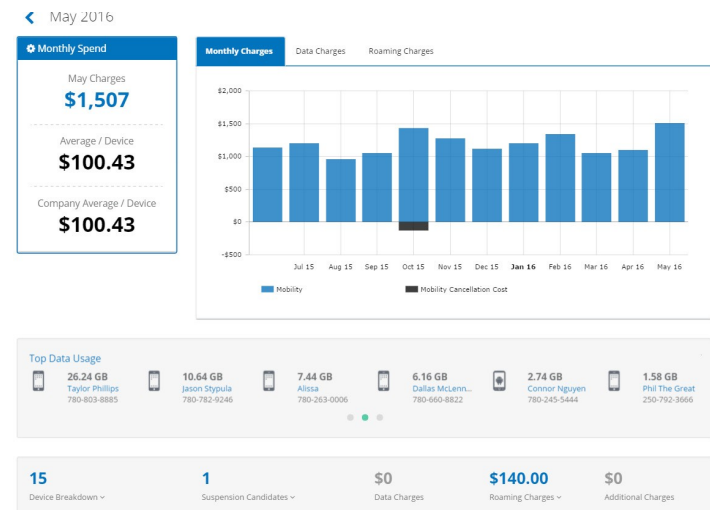
Data & Other Costs select all: Total Data Cost, Data Cost (avg), Data Usage (avg), Total Data Usage, Premium Messaging Cost (avg), Subscription Services Cost (avg), 411 Services Cost (avg)

Roaming select all: Total Roaming Cost, Roaming Cost (avg), Roaming Voice Cost (avg), Roaming Voice Usage (avg), Roaming Text Cost (avg), Roaming Text Usage (avg), Roaming Data Cost (avg), Roaming Data Usage (avg)

# Mobile Inventory & Customized Reporting

1. View all the lines of service and device types based on filters selected below
2. Add filters on demand based on usage, device details and cost centre data
3. The filters offer plenty of flexibility with Greater Than, Less Than, Equals, Doesn't Include and more
4. Search across all columns in one easy search bar. These search results also act as a filter when the data is exported to Excel
5. Device detail based on the filters above are cleanly layedout with the ability move columns and to also select multiple devices for bulk edit changes. Easily export this data to PDF or Excel
6. Customize your report with over 50 data points





To dispute any costs or devices, check one or more devices below, otherwise approve costs.

**DISPUTE** **APPROVE**

Name	Number	Status	Last Month	This Month	Dispute
Sean Harris Android	780-995-7990 Edmonton	Cancelled	\$345.61	\$79.21	<input type="checkbox"/>
1 device					

Name	Number	Status	Last Month	This Month	Dispute
Jason Calgary Blackberry	403-477-4244 Calgary	Active	\$40.36	\$37.21	<input checked="" type="checkbox"/>

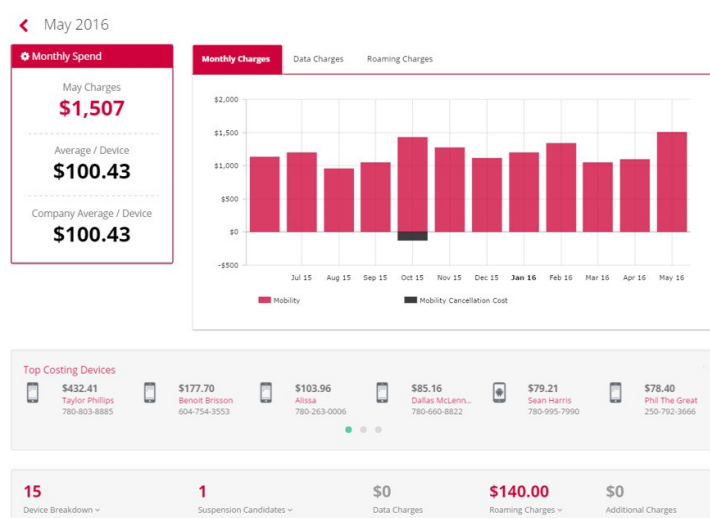
Reason for Dispute

- Username
- Wrong Division
- Monthly Charges
- Other
- Suspend/Cancel

Active No Usage - 1 month

Active No Usage - 1 month

Active No Usage - 1 month



To dispute any costs or devices, check one or more devices below, otherwise approve costs.

**DISPUTE** **APPROVE**

Name	Number	Status	Last Month	This Month	Dispute
Sean Harris Android	780-995-7990 Edmonton	Cancelled	\$345.61	\$79.21	<input type="checkbox"/>
1 device					

Name	Number	Status	Last Month	This Month	Dispute
Jason Calgary Blackberry	403-477-4244 Calgary	Active	\$40.36	\$37.21	<input checked="" type="checkbox"/>

Reason for Dispute

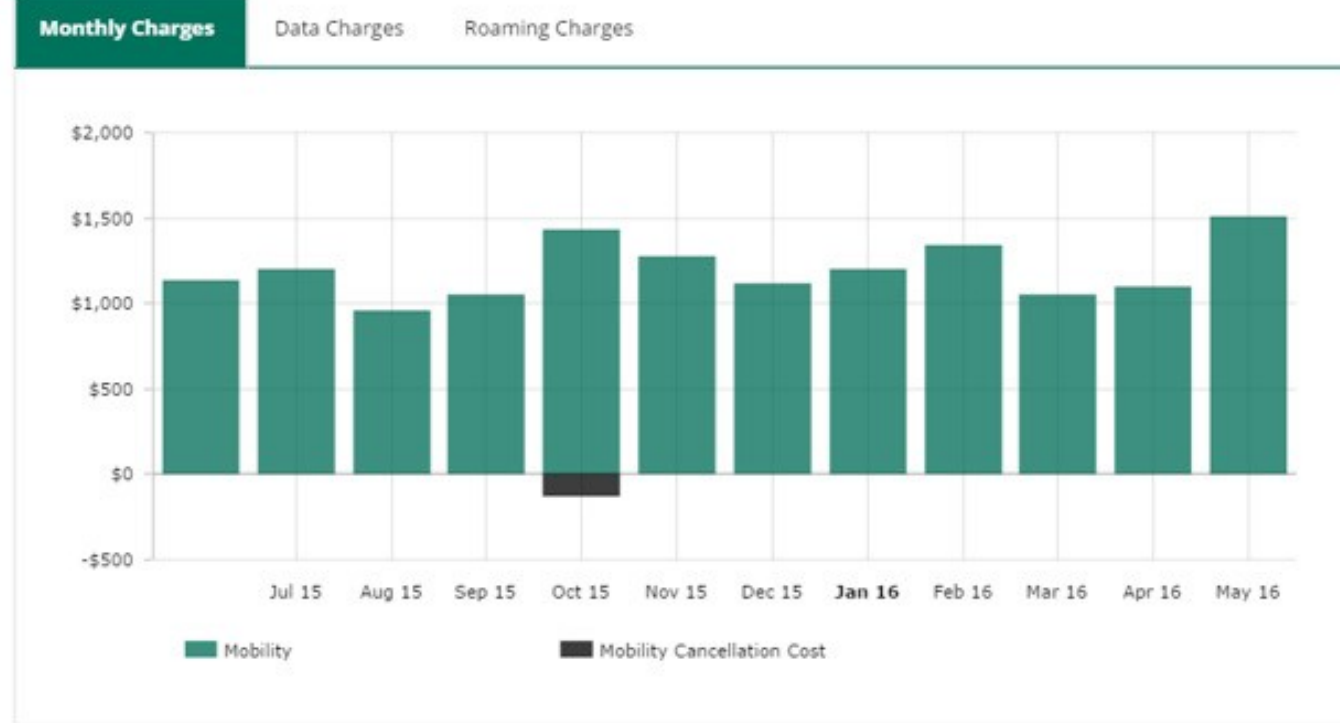
- Username
- Wrong Division
- Monthly Charges
- Other
- Suspend/Cancel

Active No Usage - 1 month

Active No Usage - 1 month

Active No Usage - 1 month

May 2016



**Top Costing Devices**

Device	Cost
Taylor Phillips	\$432.41
Benoit Brisson	\$177.70
Alissa	\$103.96
Dallas McLenn...	\$85.16
Sean Harris	\$79.21
Phil The Great	\$78.40

15 Device Breakdown

1 Suspension Candidates

\$0 Data Charges

**\$140.00** Roaming Charges

\$0 Additional Charges

To dispute any costs or devices, check one or more devices below, otherwise approve costs.

**DISPUTE** **APPROVE**

**44863 / 42-8885**

Name	Number	Status	Last Month	This Month	Dispute
Sean Harris Android	780-995-7990 Edmonton	Cancelled	\$345.61	\$79.21	<input type="checkbox"/>
1 device					

**478-3800 / 33-8885**

Name	Number	Status	Last Month	This Month	Dispute
Jason Calgary Blackberry	403-477-4244 Calgary	Active	\$40.36	\$37.21	<input checked="" type="checkbox"/>
Benoit Brisson iPhone	604-754-3553 Vancouver	Active	First Bill	\$177.70	<input type="checkbox"/>

Reason for Dispute

- Username
- Wrong Division
- Monthly Charges
- Other
- Suspend/Cancel


Active No Usage - 1 month

Active No Usage - 1 month

Active No Usage - 1 month

# Monthly Management Reports for Managers

1. Provide high level information to business unit leader
2. Summarize devices into their specific cost center regardless of carrier
3. Allow business unit leader to request device's to be updated, suspended or cancelled



CANADIAN CONFERENCE  
of Mennonite Brethren Churches

Dashboard

**My Devices**

Add Device

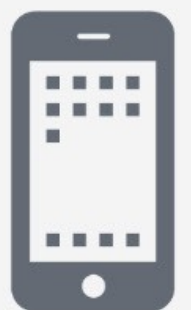
**780-263-0006 (Alissa)**

780-803-8885 (Taylor Phillips)

Hardware Ordering

My Profile

Alissa is **active**



780-263-0006  
iPhone 6

Upgrade Device

Last updated Jun 27, 2016

**Device Details**

Location: Edmonton

Email: tphillips@simplexmobility.com

IMEI: 013540001170893

SIM: 8912230000889426694

Manager: Dallas McLennan

Carrier: Rogers

**Rate Plan & Features**

Account: 2112121 (Rogers)

Contract Expiry Date: March 13, 2017

Contract Balance: \$391.08

Upgrade Status: **\$125.00**

SB Share+ V&D 70 1GB - PDA

Show all features

Edit Device

Add Roaming Package

Reset Voicemail Password

Change SIM Card

Enable Call Forwarding

Transfer Line to Personal

Suspend/Cancel Request

**Business Unit**

GL Account	Sub Account	Split
478-3800	33-8885	100%

**Billing** Usage History Activity

Month	Account	Accounting Codes	Charges	
May 2016	Telus 26131149	478-3800, 33-8885	\$103.96	view send copy print
April 2016	Telus 26131149	33-8885, 44865	\$111.76	view send copy print
March 2016	Telus 26131149	33-8885, 44865	\$73.96	view send copy print
February 2016	Telus 26131149	33-8885, 44865	\$73.96	view send copy print
January 2016	Telus 26131149	33-8885, 44865	\$73.96	view send copy print
December 2015	Telus 26131149	33-8885, 44865	\$73.96	view send copy print
November 2015	Telus 26131149	33-8885, 44865	\$73.96	view send copy print
October 2015	Telus 26131149	33-8885, 44865	\$124.96	view send copy print
September 2015	Telus 26131149	33-8885, 44865	\$73.96	view send copy print
August 2015	Telus 26131149	33-8885, 44865	\$74.34	view send copy print
July 2015	Telus 26131149	33-8885, 44865	\$76.06	view send copy print
June 2015	Telus 26131149	33-8885, 44865	\$76.06	view send copy print
May 2015	Telus 26131149	33-8885, 44865	\$140.78	view send copy print

Sign out

## Individual User Portal

1. End-Users are able to view all their devices and easily switch between them
2. View all device details including upgrade status and cost
3. All end users have the ability to self-administer their devices, these items are all customizable
4. The End-User has the ability to view all their historical billing, call details as well as all activity they have performed on their device
5. End users have access to live chat for support related questions.